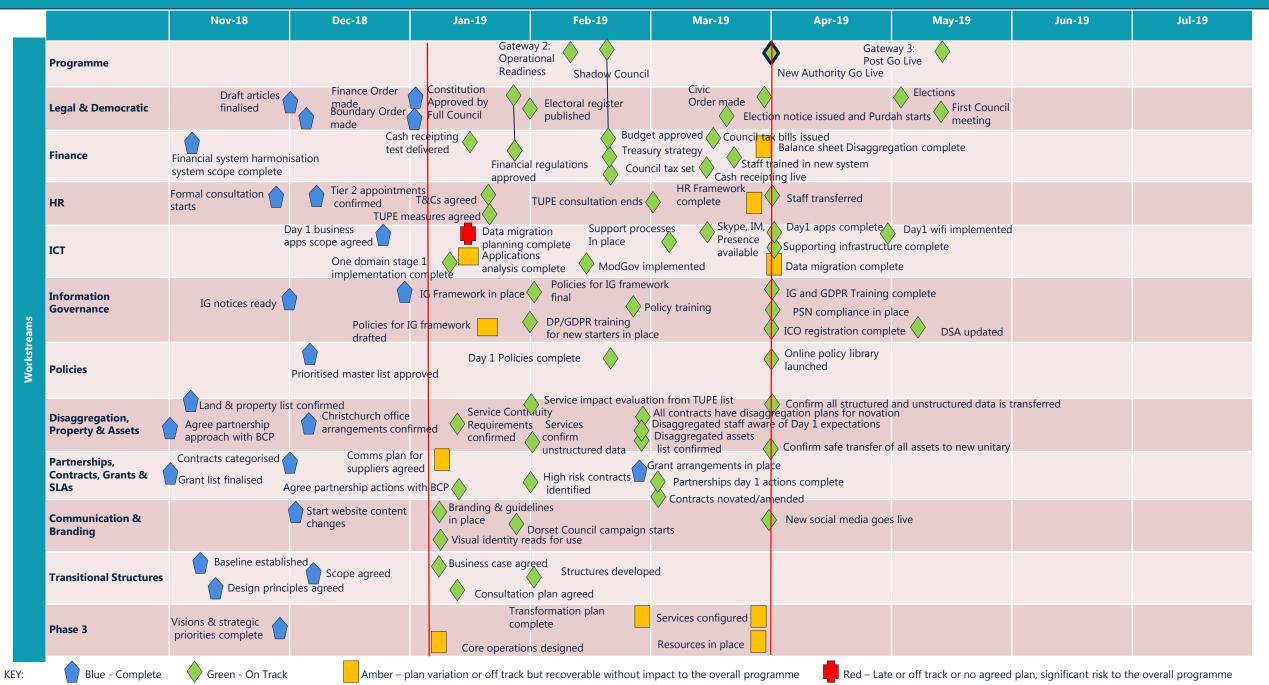
# OVERALL PROGRAMME STATUS – DATE: 04 JANUARY 2019



process on all task and activity to ensure progress is not impeded by issues. The budget appears now to be in a position to be set and the Transitional Structures work will begin to deliver the required reductions in costs. Work on Phase 3 is being reviewed for timing and approach, with some work being done now to ensure transitional arrangements are sufficiently robust. An issue is emerging around Data Disaggregation which, while practically is a delivery issue for the BCP programme, will have impact on social care caseload management for cases transferring from this council. The programme remains at Amber

Return to Green	$\Leftrightarrow$	Agreement of the Transitional Structures in January. Resolution o	Agreement of the Transitional Structures in January. Resolution of the Data Disaggregation issue/ risks									
Change Requests	$\Leftrightarrow$	No new change controls in progress.										
Resources	A	Phase 2 resource requirements almost entirely met										
Plan	$\Leftrightarrow$	A mandate and plan is required to ensure the transitional phase i and refine Phase 3 plans	s mapped and resourced, particularly in light of the need to review									
Benefits	$\Leftrightarrow$		of the Gateway process being introduced is to enable the baselining and assessment of services, both external and internal, to rstand any impacts of the transition and to be clear about the measures and metrics being applied to that assessment.									
This week		Issue/Risk	Mitigation									
Top Issue	5-4 20	Dedicated Schools Grant – If the Secretary of State does not approve the request to transfer funds between funding blocks, this will result in an increase in the budget deficit.	There is a possible way to help manage the DSG deficit in 2019-20 by shifting funds between the different blocks the funding is supplied in, but this has to be approved by the Schools Forum and the Secretary of State if over 0.5% of the Schools' Block. The Schools Forum have not approved movement of moneys between the block, and the value of this is around £2.7m. This has now escalated to the Secretary of State.									
Top Risk	5-5 25	Social Care IT system data disaggregation plan not in place. A plan, expected from the BCP Programme supplier managing the data transfer has not yet been made available and so cannot be verified. Without this, we cannot guarantee the data will be migrated by 1 April 2019.	Detailed briefing to be provided by 7th January 2019 for the People Board. IT Plan required to enable Dorset Council to prepare mitigating actions									

## Programme Milestone Plan – 4th January 2019



# WS1: LEGAL AND DEMOCRATIC - STATUS UPDATE

Lead Member: Cllr Spencer Flower **Date**: 04/01/2019 G

Workstream Sponsor: Jonathan Mair

Workstream RAG

**Overall Workstream Summary** 

The team have focused primarily upon the final draft of the constitution in readiness for submission to the Shadow Executive on 14<sup>th</sup> January. Great efforts are being made to take on board the large volume of comments received from theme boards, particularly with reference to the draft Scheme of Delegation. Overall the Legal and Democratic workstream remains on track. The making of the Boundary Changes order in December marked a key milestone and Election teams are now actively mobilising their preparations for the elections in May.

Кеу	y Initia	ative Achieve	ments (This W	/eek)		Next mile	stone	es						
	the 1 items	L9 <sup>th</sup> Decembe s would be c	er concluded overed off by		ompleted and any outstanding	Draft articles	c final		Vilesto	one	RAG	Due Date August 201		<b>Target Date</b> 23/11/18
•				ith Chairmen of Planning Committees v planning delegations.	and representative from Place	Boundary Re			nloto		C	October 201		27/10/18
	Prog	ressing of up	odates to the	draft constitution and Scheme of Dele	gation	Drafting of o				pleted	C	30 November 2		23/11/18
				at 2 <sup>nd</sup> January made in December.		Finance Ord					C	December 20		02/01/19
	Inde	pendent Ren	nuneration Pa	anel report on members allowances be	ing drafted	Boundary or	rder n	nade			С	December 20	18	19/12/18
•				constitution for SEC. for constitution		Electoral reg	·				G	February 201		
Ke	y Init	tiative Acti	vities (Plan	ned Next Week)		Constitution					G	24 January 20		
			t constitutior			Notice of ele			ed		G	15 March 201 March 2019		
•	Issue	of updated	Scheme of I	Delegation to Workstream and Them		Elections	mauc				G	2 May 2019		
•	Circu	lation of pro	oposed coun	cil layouts in SWH to members of th	e Governance Working Group.	First Dorset	Coun	cil m	eeting		G	May 2019		
I	D	Raised By	Date Raised	Risk Description	Impact Statement	:	I	Ρ	RS	Mitic	gation Pl	an	Owner	Date Due
80				A snap General Election or Referendum could divert resource from the Programme to resource this at short notice.	Political situation could change forcin election or a second referendum and require Elections teams to focus on th than planning for the May elections. be more critical if either of these were new year.	this would his rather This would	4	3	12	With the current volatile Elections team have de election plan in the eve The resource plan wou and augmented by ado sets of elections.	eveloped a ent that an e Id need to b	draft Parliamentary election is called. be implemented,	Jonathan Mair (as Interim R0	))
I	D	Raised By	Date Raised	Issue Description	Impact Statement		S	5		Resoluti	ion Plan		Owner	Due Date
				<i>There are no live issues at present</i>										

**Top Risk** 

# **WS2: FINANCE- STATUS UPDATE**

Lead Member: Cllr Tony Ferrari
Workstream Sponsor: Jason Vaughan
Project Manager: Rosie Dilke; Jason Pengelly

Date: 04/01/2019



**Overall Workstream Summary** 

Work has focused on producing a balanced budget and taking the proposals to the Budget Working Group on 20 December. Council tax harmonisation has been agreed with MHCLG. Provisional finance settlement announcements in line with budget assumptions. Additional member budget briefing on the budget and treasury management has been set up for 29 January 2019. Budget consultation event with over 60 business held.

Finance officers are working with in-house IT officers and with the external company Capita to deliver a fully connected set of IT finance systems for 01/04 as well as business readiness.

Key I	nitiative Ac	hievemen	ts (Last three week	s)	Next milestones							
			nd council tax harm					Milestone	Due Date	Targ	et Date	
				eld about Revenues & Benefits. cedural Rules, have been agreed	Council tax base set	Council tax base set C Dec '18						
ha	ave harmoni	ce Officers & Monitoring Officers & to be incorporates into the Constitution.Districts harmonised vendor lists and are now being combined with Dorset County Council to uce a single list.								Dec '18	Dec '18	
• Le	etters to all o	current sup		afted and are with Legal to review				Capita cash receipting - Test system delivered	G	31/12/18	31/	/12/18
	ne VAT appr ith HMRC.	oach (deali	ng with suppliers/p	ayments/invoices) is currently be	eing	agre	eed	Financial Regulations approved	G	24/1/19	24	/1/19
		tivities (Pl	anned Next fortni	abt)				Budget approved	G	20/2/19	20	/2/19
Key I	Intracive Ac	civicies (11		gitt)				Treasury Strategy & practices approved	G	20/2/19	20	/2/19
• De	elivery of the	e test syste	m for the single cas	h receipting environment (Capita	a)			Capita cash receipting - LIVE	G	04/03/19	04/	/03/19
ID	Raised By	Date Raised	ISSUE Description	Impact Statement	I	Р	RS	Mitigation Plan			Owner	Date Due
Top Issue	Jason Vaughan	July 30 2018	Dorset Council is unable to set a balanced budget for 2019/20	Would require use of reserves to balance budget causing pressures for 2020/21	5	4	20	Budget Working Group to consider balanced bud meeting on 20 December and shape report to sha January 2019.			Jason Vaughan	Dec '18
<b>ans</b> 235	Rich Bates	October 25 <sup>th</sup> 201 8	Dedicated Schools Grant	Failure to get approval to transfer funds between funding blocks will increase the deficit and require funding of £2m.	5	4	20	Following the Schools Forum rejecting the proposa appealed to the Secretary of State. We expect a d Christmas.		Rich Bates	Dec '18	

# WS3: HR WORKSTREAM - STATUS UPDATE

Overal	Manager: I Workstrea		Ferguson								stream RAG		
			k Cs and Policies progressing. Guida	ance on HR planning for Day 1	reiterated to	The	me I	Boarc	ds. Senior leadership	appointme	nts made.		
Key Ini	itiative Achi	ievements	(This Fortnight)		Next miles	ston	es						
Detaile	d consultatio	on on Ts&(	Cs for Day 1 with TUs in full progres	s Formal consultation on new			Mi	lesto	ne	RAG	Due Date	Та	rget Dat
Policies	s also in prog	gress.	t process completed – appointment		Senior Lea	ders	hip /	Арро	intments	С	19th Nov	19t	n Nov
Guidan		e continuit	y HR planning for Day 1 reiterated		Terms & C	Cond	ition	s agr	eed for Day 1	G	21 <sup>st</sup> Jan	21 <sup>st</sup>	Jan
					Agreed TL	JPE n	neas	ures		G	21 <sup>st</sup> Jan	21 <sup>st</sup>	Jan
(ey Ini	itiative Activ	vities (Pla	nned Next Fortnight)		TUPE cons	ultat	tion	ends		G	28 <sup>th</sup> Feb	28 <sup>th</sup>	Feb
	Jnion consul & Safety str		kshops – twice weekly now schedul eting	ed until Mar'19	Submit fin	al TL	JPE I	ists		G	28 <sup>th</sup> Feb	28 <sup>th</sup>	Feb
					HR Frame	work	c for	new	council	G	29 <sup>th</sup> Mar	29 <sup>t</sup>	<sup>n</sup> Mar
ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Р	RS	Mitiga	tion Plan		Owner	Date Due
258	HR Board	Dec '18	Impact of Transitional Structures process upon Managers may adversely impact upon their capacity and motivation, at a time when their teams require significant leadership support.	Possible major impact on del critical services.	livering	4	4	16	Keeping Managers the process (eg Ma Ensure wellbeing a are in place and ac	nagers Forund support	um Dec'18). M	Nicola Iouwayeł	Apr '1

# WS4: CUSTOMER AND SERVICE CONTINUITY - PEOPLE THEME - STATUS UPDATE

ead Member: Clir Jill Haynes, Clir Steve Butler, Clir iraham Carr-Jones, Clir Andrew Kerby Vorkstream Sponsor: Helen Coombes and Nick Jarman Proiect Manager: Fave Brooks Overall Workstream Summary	Date: 04/01/2019	Workstream RAG	A	<b>-</b>
				L
Progress towards day 1 through implementation plans continues with a focus of				

ordinators to discuss key areas of progress, risks, issues and clarification of requirements and decisions from other workstreams, is in place. Milestone for aligned disaggregation plan is red due to outstanding IT disaggregation plan for Mosaic (adults & childrens social care system) however, as this is being led by the IT workstream, amber status remains for the People theme. If this position doesn't improve within the next reporting period, the reporting status may change to red due to the reduction in time to resolving issues may have an impact on the services ability to deliver. IT workstream status regarding data disaggregation is red to reflect this.

	Key Initiative Achievements (This Week)						Next milestones							
				ase transfer document for approval at people bo				N	lilestor	ie	RAG	Due Date	Tar	get Date
		the people		reement for safeguarding and Domestic Homic	ide Funding agreement revisions	Risks a	and is	sues r	eviewec	l and mapped	С	30/09/2018		
	• W	eekly meet	tings for disag	gregation development continues		Public	Acce	ss con	nputers	service (libraries)	С	30/10/2018		
				gation decision record scope agreed and decision	on record drafted and circulated					ervices agreed	А	30/11/2018		01/2019
	• LI	orary bye-i	aws submitted	d for inclusion on policy workstream.					•	ol agreed	A	08/11/2018		01/2019
	Kev	Initiative	Activities (	Planned Next Week)					0	on arrangements	A	30/11/2018	17/	01/2019
ł				hip draft decision records		Clarify requir			al Regis	tration	С	30/11/2018		
	<ul> <li>A</li> <li>D</li> <li>Ti</li> <li>Se</li> </ul>	dult Busin ecision re ansitiona ervice gap	ness Rules p cord for add I Schools Fo review info	rotocol approval by the people board dress data to be shared with BCP forum SEC date to be secured formation to be fed into HR via People the thership Terms of Reference for approval	me Project Manager	Aligne across theme	ed and s servi e disag	l agree ces, IT ggrega	, HR, Fir ation	ggregation plan hance for people egation agreed	R A	10/12/2018 30/11/2018		01/2019 01/2019
	ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Р	RS	Mitigatio	on Plan	Owne	er	Date Due
1011 AD	264	Faye Brooks	03 Jan 19	<b>Links to IT workstream risk no: 259.</b> Without a data disaggregation plan for 1st April 2019, there is a risk to service delivery/ continuity for Christchurch cases due to lack of access to data.	Service continuity/ safe and delivery of social care for ac and children's may be impa for day 1.	dults	5	5	25	Working with ICT understand and a available, impact day 1 delivery	agree options			17 Jan 19

**Top Risk** 

# WS4: CUSTOMER AND SERVICE CONTINUITY - PLACE THEME - STATUS UPDATE

Lead Member: Cllr Mary Penfold, Cllr David Walsh, Cllr Daryl Turner, Cllr Anthony Alford Workstream Sponsor: Mike Harries and Bridget Downton

Date: 04/01/2019

Workstream RAG

**Project Manager: Emily Hallett** 

#### **Overall Workstream Summary**

Discretionary fees and charges for Development Management, Land Charges and Building Control have been reviewed and signed off by Place Board. Regulatory discretionary fees are currently being reviewed with a view of going to Place Board in the new year. All Place policies have been collated and prioritised. A decision was made by the Budget Working Group to not review car parking fees for day 1, therefore the prepared paper has been added to the forward plan for the Dorset Council to review post 4th May. Place Board have approved a recommendation to go to Programme Board for a single parking system.

	Key Ini	tiative Achiev	vements (Th	nis Fortnight)					Next milestones			
	Prog	ramme Board in	February and	Management, Land Charges and Building Co Shadow Executive on 11th March d local list for validating planning application:	ontrol were signed off by Place Board on 12/12/2018. T s for the Development Management Service	hese	e will g	jo to	Milestone	RAG	Due Date	Target Date
	<ul><li>Place</li><li>Servi</li></ul>	Board agreed t	o honour ever coordinators h	nts for Dorset Council where the DCP events the average of the second second second second second second second	team have agreed to these for the financial year 2019/ ne data disaggregation work, all applications that requi		decisi	on have	Establish beach safety requirements for Dorset Council	А	20/12/2018	20/01/2019
	<ul> <li>Healt</li> </ul>	added to the Pl h and Safety act been agreed b	ivities within v	vorkstreams have been identified and gather	ed to inform the Corporate Health and Safety workstre Council will carry out future verge maintenance and m	eam anag	lemen	nt acros	Agree harmonised notices and certificates – Building Control	G	02/01/2019	
	the a • Urba	rea where previo n Heath Partner	ously it had be ship arrangem	en contracted to WPBC. ents agreed by Place Board	s will make data disaggregation for DCC more straight				Agreed harmonised Development Management notices	С	31/12/2018	
ł	• Wast	e license applica	itions have be	en submitted for Poundbury and Crookhill by lext Fortnight)	the Waste and Cleansing Workstream				Development Management Minerals and Waste arrangements in place	С	02/01/2019	
ł		ion on disaggr							Staff parking arrangements agreed	А	31/12/2018	31/01/2019
	<ul><li>Gath</li><li>Gath</li></ul>	er and docume er risks post da	nt out of hou y 1 for Place b	rs arrangements for Place services based services into centralised programme					Corporate Landlord Responsibilities agreed	С	31/12/2018	
	<ul> <li>Meet</li> </ul>	ing with BCP Pl	ace Project N	r Regulatory services reviewed by Place Bo lanager to ensure work in relation to disag review TUPE lists	ard Igregation is aligned				Agree or confirm Prefixes for Penalty Charge Notices	А	30/11/2018	10/01/2019
	• Reso	urcing of local	olan work to b	rmonise notices and templates					Statement of Community Involvement complete	А	01/12/2018	20/02/2019
	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	Р	RS	Mitigation Plan		Owner	Date Due
Top Risk	173	Bridget Downton/ Mike Harries	18/10/2018	Reduction is service levels due to outcome of TUPE and stranded costs	Outcome of TUPE and stranded costs from disaggregation results in insufficient capacity for Dorset Council to deliver some place services from day 1. This could lead to reduction is service levels until issues are resolved.	4	2	8	TUPE lists to be shared with Place Board to review. So workstreams will be involved if effected Disaggregation requirements included within implementation plan		ice Board	
Top Issue 1	256	Bridget Downton	12/12/2018	Existing Council projects in relation to application changes (for example DCP's Development Management iDox project) have run late.	This has resulted in 'go live' for a new system coinciding with vesting day. This may impact on implementation activities and capacity of teams.	3	3	9		Pla	ice Board	

# WS4: CUSTOMER AND SERVICE CONTINUITY – CORPORATE SERVICES & STAFF

## - STATUS UPDATE

Lead Member: Cllr Tony Ferrari, Cllr Spencer Flower, Cllr Peter Wharf

Workstream Sponsor: Jonathan Mair **Project Manager:** 

Emma Wood

Date: 04/01/2019

Workstream RAG



G

**Overall Workstream Summary** 

Delivery underway across all workstreams with progress in all areas. Changes to scope of Performance Management workstream has been expanded and is waiting for approval from corporate board 24<sup>th</sup> January.

Key In	itiative Ach	ievements	(This Week)			N	ext m	ilestones			
• 2 E	qIA training	sessions del	uality Scheme (equality objectives) ivered to 24 staff from across the	councils				Milestone	RAG	Due Date	Target Date
offi • Rev	cers) and pla rised plan iss	an updated sued to exist	to reflect feedback. ing Gold/Silver officers, as the sec	nplete (sovereign council emergency planni ond phase of consultation. been expanded beyond its original focus o	-			a summary of information the Performance Group	А	10/12/18	
stat • The	utory report consolidate	ing to inclued picture of	de identification of day 1 performa	ance metrics. (to be signed off by Corp Boa across the Performance leads for review. Th	rd)			to Shadow Executive on y objectives	G	14/01/19	
			ned Next Week)					Council Emergency ise Plan approved	G	31/12/18	24/01/19
• See • Wo	k guidance t rk through t	from HR Wc he existing †	orkstream on volunteer roles (inclu top level risks in the current risk re	iding Local Authority Liaison Officers) egisters and identify a core set of Key Risks.		р	erforr	onsolidate existing nance metrics from across rent councils	А	31/12/18	31/01/19
• Pre	paration of p	papers for co	orporate approval across varying v	workstreams.		a	nd pro	al of harmonise policy ocedure for sandbags and flooding.	G	31/01/19	24/01/19
ID	Raised By	Date Raised	Risk Description	Impact Statement	I	Р	RS	Mitigation Pla	an	Owne	r Date Due
237	Marc Eyre	15/09/18	Failure to agree and populate a command, control and coordination structure (Gold, Silver and Duty Emergency Planning Officer rosters) results in an inability to respond to an emergency effectively	Existing Command and Control Structure, with agreement to provide consistent training in advance of 1st April; agreement that Tier 2 and 3 posts JDs will include a Gold/Silver requirement; DEPO role to be undertaken by DCC EP team in the early days of Dorset Council	4	1	4	Existing Command and Co with agreement to provide training in advance of 1st a agreement that Tier 2 and will include a Gold/Silver re DEPO role to be undertake team in the early days of D	e consister April; 3 posts JI equiremer en by DCC	nt Kirsty Os Riglar nt; EP	

# WS4: CUSTOMER AND SERVICE CONTINUITY – CUSTOMER ACCESS GROUP - STATUS UPDATE

Lead Member: Cllr Graham Carr-Jones Workstream Sponsor: Rebecca Kirk Project Manager: Emma Wood

Date: 19/12/2018





The focus of this workstream is to ensure a continuation of customer access and service continuity (across key customer access points and channels) with minimal change and cost. The workstream will also ensure suitable framework is in place to provide assurance that contact arrangements are working for our customers.

ļ	Key Init	tiative Ach	ievements (	(This Week)s		Next mi	lesto	one	S					
	CBC/ED	DC Disaggi	regation cus	tomer access decision received.		Milestone RAG Due Date					Target	Date		
	nuances to estab	s in enquiry blish require	handling id ements for E	kshop taken place for Telephony – entified and documented. Third we mail, Webchat and Social Media ch ompleted for critical pathways.	orkshop has also taken place	Map custo identify a				(all channels)	с	01/12/18	14/12	2/18
	Key Init	tiative Acti	vities (Plan	ned Next Week)		are in pla	ce fo	or m	anage	safeguards ment of t new office.	A	01/01/19	11/03	1/19
¥	ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Р	RS		Mitigation P	lan	Owner	Date Due
Top Risk	238 on corp reg	Simon Bailey	Sept 18	Customers have a poor and inconsistent experience when contacting Dorset Council from 1 April 2019 onwards	Reputation, financial and perf impacts likely.	ormance	3	4	12		of new custom for frontline c		RK	ongoing
	ID	Raised By	Date Raised	Issue Description	Impact Statement		S	;		Re	solution Plan		Owner	Due Date
Top Issue														

# WS4: COMMUNICATIONS & BRANDING - STATUS UPDATE

Lead Member: Cllr Graham Carr-Jones Workstream Sponsor: Matt Prosser Project Manager: Tom Cornwall

Date: 04/01/2019

Workstream RAG



## **Overall Workstream Summary**

The overall workstream is progressing, however, there remains resourcing issues around HR/Convergence and branding Implementation. Project management is now in place 3 days a week. Possibly serious technical issues around Dorset Council wide intranet have been identified and risk status may change as a result of assessment now taking place.

Ke	ey Initiative Achievements (This Week)				Next milestones								
•		orum - 11 Dec. Pakfast event -	12 Dec. Budget overview. Approx 4	0 attended									
• • •	CCG event Senior App Campaign	CCG event – joint stand for Shaping Dorset council and BCP programme teams Senior Appointment Messaging Campaign planning Developing scope for Dorset Council intranet					Milestone RAG Due D						Target Date
•	Newsletters issued 21/12				Dorset Council logo and branding G 7 guidelines complete					7 Jan		7 Jan 19	
• • •	ey Initiative Activities (Planned Next Week)       Image: Second Se					mployee Briefings G 11-16 J							11-16 Jan
•	Intranet Pro	ect – Options p	paper being developed. Project mar		Dorset Council campaign launched				G	15 Jan		15 Jan	
1	D Raise By	d Date Raised	Risk Description	Impact Statement		I	P	RS	Mitig	ation Plan		Owne	r Date Due
-   													
	D Raiso By	d Date Raised	Issue Description	Impact Statement		S			Resolutio	on Plan		Owne	r Due Date

Top Issue

**Top Risk** 

## WS4: CUSTOMER AND SERVICE CONTINUITY – DISAGGREGATION - STATUS UPDATE

Lead Member: Cllr Jeff Cant Workstream Sponsor: Richard Bates Project Manager: James Howie

**Date**: 04/01/2018

Workstream RAG



#### **Overall Workstream Summary**

Disaggregation is working through a wide range of elements to date. The main focus is ensuring that structured and unstructured data, all assets are transferred in a safe and legal way. The majority of areas have been identified and processes are now being developed to ensure transfer is completed within timeframes required. An analysis of the TUPE list is also taking place with regards the team structures for day 1 and how this will impact service continuity, including staff based in offices within CED.

Key Initiative Achievements (This Week)	Next milestones			
• HR has confirmed that the sharing of the TUPE list with programme boards can now proceed and been shared with the programme leads	Milestone	RAG	Due Date	Target Date
<ul> <li>Finalising agreement with regards the decision of the strategic approach of delivering services for East Dorset</li> <li>Review of the social care case transfer plan. Issues have arisen specifically with regards to</li> </ul>	Confirm strategic approach for services delivered from Christchurch civic offices for Dorset Council	С	31/12/2018	31/12/2018
<ul><li>BCP unable to provide a detailed plan from their perspective.</li><li>Provisional agreement decided around personal assets for all TUPING staff within disaggregation</li></ul>	Understand all unstructured data requirements from each service that requires disaggregation	G	31/01/2019	31/01/2019
<ul> <li>Key Initiative Activities (Planned Next Week)</li> <li>Provide a detailed plan around the formation of the operational structure for the Christchurch Civic office now the decision record has been agreed.</li> </ul>	Service impact evaluation complete from TUPE lists	G	31/01/2019	31/01/2019
• Finalise decision record for personal asset transfer to personal assets. Decision to be written jointly with BCP	Case Transfer Commences	R	31/01/2019	31/01/2019
Complete detailed plan with regards social care case transfer.	Confirm final list of all assets to transfer	G	01/02/2019	01/02/2019
<ul> <li>Confirm with BCP their project plan around information transfer to their TECH FORGE.</li> <li>Ensure that the data supplied to BCP with regards Children's information is being reviewed</li> </ul>	Assets & Case Transfer complete	R	29/03/2019	29/03/2019
and feedback provided.	Day 1 Applications in place	G	01/04/2019	01/04/2019

	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	Ρ	RS	Mitigation Plan	Owner	Date Due	
Top Risk	259	Karen Perrett	2 Jan 19	BCP are working with Servelec to migrate Social Care data from DC to BCP. Servelec sent quote for work on 20 <sup>th</sup> Dec 18 but did not include a delivery plan.	DC and BCP will not be safe and legal on 1 <sup>st</sup> April 2019 as BCP relevant employees will not have access to Christchurch Social Care data	5	5	<u> </u>	The detailed data migration plan is due w/c 7 <sup>th</sup> January 2019.	Mark Smitton	11 Jan 19	

# WS4: CUSTOMER AND SERVICE CONTINUITY – CONTRACTS, PARTNERSHIPS, SLAS, GRANTS - STATUS UPDATE

Lead Member: Cllr Sherry Jespersen Workstream Sponsor: Matt Piles Project Manager: Colin Lusted

Date: 04/01/2018

Workstream RAG



### **Overall Workstream Summary**

Partnership activity now focussed on agreeing partnership DRs with BCP element. Contract analysis is progressing, complex/high risk contracts should be identified in January. Communications plan for supplier contacts underway. Legal advice on treatment of Adults & Children' s contracts with Christchurch element expected w/e 14/12/2018. Detailed work underway on critical Tricuro partnerships and associated contracts : RAG remains amber

	Key Ini	Initiative Achievements (This fortnight)						one	s												
				ults and Children's contracts with oing, agreed simplified advice fror		Contracts	MilestoneRAGDue DContracts categorised according toContracts Categorised according toContracts Categorised according to							Target Date							
		14/12/18 Identify high risk/complex contracts requiring Legal review on-going							ord	C .	С	30/11/20									
	• Continue analysis of Partnerships, with the focus on Partnerships with service delivery and BCP elements								5	eed with BCP n to Adult's &	G	14/01/20									
ĥ	Key Ini	tiative Acti	vities (Planı	ned Next fortnight)		Children's	con	ntrad	ts with	BCP	A	23/11/20		09/01/2019							
j	Continue work on Partnerships, prepare decision records in conjunction with BCP						decision paper to People unication Plan for suppliers agreed				G	17/01/2019 30/01/2019									
	• Prep		for People o	on Adults contracts						tracts identified	A	14/12/2018		Jan 2019							
				s with BCP elements C partnerships		Partnershi	Partnerships reviewed with Legal					31/01/2019									
ł		<b>B</b> 1				Partnershi	ip da	ay 1	. actior	ns completed	G	01/03/2019									
	ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Р	RS	Mitig	ation Plan		Own	er Date Due							
I OP KISK	228	CL	24/10/18	Contracts for service provision missed	High value/complex contracts should all be captured. However, there is risk that lower value contracts could be missed			1	3	Collation of all cont Engagement with S Spend checking wit compliant' spend	enior Procurer	ment officers	TBA								
sue	ID	Raised By	Date Raised	Issue Description	Impact Statement		S	;		Resolutio	on Plan		Own	er Due Date							
I op Issue	245	CL	23/11/18		Agreed advice from BCP & DC Lec w/e 14/12/2018	jal expected	(	O		m legal position rega s and impact on contr nt			CL	14/12/18							

# WS5: ICT WORKSTREAM - STATUS UPDATE

on 20<sup>th</sup> Dec 18 but did not

include a delivery plan.

ICT Member Lead: Councillor Tong Date: 4th January 2019 Workstream RAG Workstream Sponsor: Sue Joyce Project Manager: Jon Ashworth **Overall Workstream Summary** The project continues to focus on the data disaggregation and ICT Service Delivery work packages. Data disaggregation for Social Care continues to be a significant concern, meetings now being held between DCC and BCP with Programme involvement, this is now enabling work to progress on providing clarity upon requirements and identify a shared 'catch up' plan to align operating models. The supplier managing the migration of the Social Care data from DC to BCP has not provided a detailed plan, now expected w/c 7th January 2019. As a consequence the work package is now reporting as Red as there is currently no assurance the data will be migrated by 1<sup>st</sup> April 2019. **Key Initiative Achievements (This Week)** Next milestones **Milestone** RAG **Due Date** WAN Phase 2 commissioning complete Microsoft Identify Manager agents installed in readiness for global address Data Migration Planning complete 11 Jan 19 synching in January. Workshops held for Asset Management, Software licensing & ICT Governance One Domain Stage 1 implementation complete G 16 Jan 19 Social Care data disaggregation supplier quote received on 20 December 19 Jan 19 Members ICT agreed G Working with newly assigned DCC ICT business application leads to validate progress and planning for data disaggregation of other DCC applications. ICT Service Continuity & Disaster Recovery process 23 Jan 19 G **Key Initiative Activities (Planned Next Week)** Incident & Request management approach G 30 Jan 19 WAN Phase 2 data exchange testing WAN Phase 2 data exchange testing for LOB Global Address synchronisation 8th January 19 G 31 Jan 19 applications complete Decision Requests to be written for Asset Management, Problem Management & Change Management One Domain Stage 2 Gateway review complete 5 Feb 19 G • Working with BCP to confirm task breakdown and project plan for Mosaic LLPG & Mod. Gov. Day 1 apps complete 1 Apr 19 G Drafting initial batch of theme based, no/low risk Decision Records Drafting initial Decision Record for Mosaic and related systems Corporate & Public WiFi solution implemented Α 1 Apr 19 Detailed Data Migration planning approach completed Data Migration for Day 1 complete 1 Apr 19 Raised Date Date **Risk Description Impact Statement** IP RS **Mitigation Plan** ID Owner By Raised Due BCP are working with DC and BCP will not be safe and supplier to migrate Social legal on 1<sup>st</sup> April 2019 as BCP Top Issue Care data from DC to BCP. The detailed data migration plan is due Mark 11 Jan Karen 259 2 Jan 19 relevant employees will not have 5 25 5 w/c 7<sup>th</sup> January 2019. supplier sent quote for work Smitton Perrett 19 access to Christchurch Social Care

data

# **WS6: INFORMATION GOVERNANCE - STATUS UPDATE**

Lead Member: Cllr Simon Tong Workstream Sponsor: Steve Mackenzie Project Manager: Sue Howard

Date: 04/01/2019

Workstream RAG



### **Overall Workstream Summary**

The focus before Christmas is to complete the policy suite for IG and pass them through the relevant Boards for sign off.

	• Key	y Initiative A	nts (This Week)		Next mil	esto	ones													
	<ul><li>Disa</li><li>Poli</li></ul>	aggregation icies sent to	Plan discus the Informa	rchiving of closed records. sed and process for Information G ation Governance Board for review				Μ	ilesto	ne	RAG	Due D	Date Ta		et Date					
	• Gui	<ul> <li>Guidance on retention rules sent to Theme Boards</li> <li>Guidance on data sharing issued to Theme Boards</li> </ul>						n			G	31/1/2	019							
	<ul> <li>Discussions underway on Members Induction to incorporate Information Govern (GDPR)</li> </ul>					Data disag	gre	gatic	on plar	agreed	R	31/12/2018		11/1	/2019					
						DP/ Policy	trai	ning	mate	ial agreed	G	1/2/20	)19							
				ned Next Week)	nce Board sign off.	DP/Policy	trair	ning	compl	ete	G	28/3/20	019							
	Agree requirements for Bring Your Own Device Policy. IG Board Information Security Group to start reviewing disaggregation d Reporting Lines/IG Structure Day 1				rd on 10/1/2019	ICO registration for members					G	2/5/2019								
	ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Ρ	RS	Mitig	ation Plan		Own	er	Date Due					
I op Kisk	92	IG Board	1/8/2018	Migrated data may be incorrect	Errors may occur with the data and in particular the risk is greater around sensitive data which may result in erroneous decisions regarding children and vulnerable adults		5	3	15	Sign off required by confirm the data is	y all data ow correct.	ners to	IG Boa	ard T	ГВС					
sue	ID	Raised By	Date Raised	Issue Description	Impact Statement	t	S	5		Resolutic	on Plan		Own	er	Due Date					
I op Issue																				

# **WS7: POLICIES WORKSTREAM - STATUS UPDATE**

Work	Member: Spe stream Spon ect Manager:	sor: Jonath	Date: 04/01/2019	)19					Works	stream RA	G	G A		
Overa	all Workstrea	m Summai	у											
Initial	draft of prior	itised Maste	er list of Dorset Council policies con	nplete.										
Key I	nitiative Achi	ievements (	(This Fortnight)		Next mi	estor	nes							
					Milestone					RAG	Due Da	ate T	arget Date	
	<ul> <li>Initial draft of prioritised Master list of policies completed, and presented to Programme Board. Next steps agreed.</li> </ul>						d gi	uidan	ce approved	С	17 Octob	ber 3	31 October	
							ste	r list a	pproved	С	5 Decem	ber 1	2 December	
Key I	nitiative Acti	vities (Plan	ned Next Fortnight)		Day 1 pc	olicies	со	mplet	e	G	27 Feb 2019			
SCI	rutiny of whet	her all polic	t to Theme Boards and core works ies in the list meet the agreed poli	cy definitions; clarify any	Online policy library launched					G	1 April 2019			
		· ·	esses required before Day 1; any c nd Safety policies are complete, ac											
		0	ments for policies prior to Day 1.	freed and itt for purpose.										
• Be	gin process o	f harvesting	policies, applying templates and b	ouilding online library.										
ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Ρ	RS	Mitigat	tion Plan		Ownei	Date Due	
167	Project Manager	May '18	Failure to communicate policy changes to staff and members leads to reduced "legal literacy" at service delivery level and risks non- compliant operational practice	Significant potential impact or delivering legal services.	n	4	3	12	Appropriate and time and training plans fo to be coordinated by	r staff and o	councillors	John Alexanc	Jan – N 2019, er accordi to prior	
ID	Raised By	Date Raised	Issue Description	Impact Statement	nt S				Resolution		Owne			

# **TRANSITIONAL STRUCTURES: STATUS UPDATE**

Workstream Sponsor: Jason Vaughan Lead Member: Cllr Rebecca Knox Project Manager: Leon Ainsworth

Date: 04/01/2019

Workstream RAG

G

### **Overview / Summary**

**Top Risk** 

The updated business case has re-affirmed the delivery outcome of the Transitional Structure workstream against the finance deficit. Jason Vaughan has produced a budget report based on the business case detail. The budget report will be published and produced for the SEC (14/01) to approve.

Key workshops have taken place with the HR and Comms workstreams in order to firm up the approach, plan and detailed schedule required to commence with Consultation Tranche 1 on the 15/01. Preparation for Consultation is on track with the scripts and Section 188 documents drafted.

	Activi	tivity							nes										
•	Tra	inche 1 conce	ptual structu		ved from members and Matt Prosser	Milestone RAG Due I							arget Date						
	<ul> <li>Management of Change Policy drafted and has been handed over to the HR workstream for quality assurance checks and to share with trade unions as required</li> <li>Consultation planning workshop held and planning underway with HR and Comms workstreams</li> <li>Public Business Case / Budget Report created for SEC</li> </ul>							fined a	and Signed-Off	С	12/10	0/18	05/12/18						
	Ар	proval for cor	ntribution lev	el 3 and 4 roles by Matt Prosser rec review the business case in advance		Cons	ultat	ion Pl	an Signed Off	G	11/03	1/19	11/01/19						
	Vext	Steps				HL S	truct	ures a	nd Timings Signed-Off	G	14/03	1/19	14/01/19						
•	<ul> <li>Job Descriptions to be created for Tranche 2 (28/01)</li> <li>Consultation Resource Model / Plan (11/01)</li> <li>Create Section 188 document (11/01)</li> </ul>						Consultation (Stage 3) Tranche 1 Started G 15/01/19 21/01					21/01/19							
	<ul> <li>Produce presentation script for Consultations (09/01)</li> <li>Core Data sets and input Data cleanse for deleted posts completed (04/01)</li> <li>Management of Change Policy approved by Trade unions (02/01)</li> </ul>					Developing the Structure (Stage 2) G					31/01/19		31/01/19						
	ID	Raised By	Date Raised	Risk Description	Impact Statement	I	Р	RS	Mitigatior	n Plan		Owner	Date Due						
	257	Leon Ainsworth	22/11/2018	Delays to consultation due to the speed of delivery and the level of engagement in the design stage	The timelines available to deliver the Transitional Structures workstream have not allowed for in-depth validation and engagement of conceptual structures. A deep dive of the business for any robust analysis has not taken place.	3	3	9	Engaged with several heads of and senior managers across all sovereign authorities to help inform how services operate. Further validation of structures and roles will take place within the Consultation process. The HR data and finance data is being cross referenced for accuracy. The data validation output will allow for further data quality refinement to take place at a BAU level.				ר 15/01/19						

# **PHASE 3 TRANSFORMATION - UPDATE**

	Workst	tream Spon	r Rebecca K sor: Matt P Mandy Bra	rosser	<b>Date</b> : 04 /01/202	<b>Date</b> : 04 /01/2019					Workstream RAG:				
	Overvie	ew / Summ	ary												
Ī	Plans fo	Plans for Phase 3 are being reviewed to ensure that both timing and approach do not unduly conflict with Phase 2 and the Transitional arrangements													
j	Activity	/			Next mi	lesto	ones								
1						Μ	lilesto	one	RAG	Due Da	te Target Date				
		Service budgets have been collated at a headline level; further work required to understanc and validate these has been paused pending further plan and review						n pla	an dra	ft	С	31/10/18			
						Transform	atio	n res	source	es in place	А	29/3/19			
j	Next St	teps				Vision and	d Str	ateg	ic Pric	orities	С	31/10/18		31/12/18	
						Core Operations Design					А	30/11/18		tbc	
						Service Configuration					А	30/03/19			
	ID	Raised By	Date Raised	Risk Description	Impact Statement		I	Ρ	RS	Mitig	ation Plan		Owne	r Date Due	
	18	Interim S151 - Jason Vaughan		Financial Sustainability of Dorset Council	Preparation of draft 19/20 DC has identified a requirement f and faster move towards com and transformation savings in achieve a balanced budget	for earlier vergence	4	3	12	Convergence plar Dorset Council Pr Transformation P developed and in council to implem	ogramme. so an for Phase place for the	cope 3 to be	Keith Cheesm	12/11/18	